

BUILDING ACCOUNTABILITY & WORKING WITH YOU IS KILLING ME



DO YOU WANT TO EXPAND YOUR LEADERSHIP SKILLS AND
MAKE YOUR BUSINESS THE BEST IT CAN BE?

JOIN US TO LEARN FROM *KATHY PETERSON*

founder of People Works, Inc. to learn how to hold people accountable and how to effectively manage difficult people and workplace situations.

Cost is \$80 per person by October 13th

Price includes lunch/handouts

Call (712) 546-8821 to register today!

Late registrations for \$90 are available October 14-27



**Nov 2, 2017
9:00-4:00 pm**

**Le Mars
Convention
Center Lower
Level**

IOWA STATE UNIVERSITY
Extension and Outreach



This leadership workshop is sponsored by:
ISU Extension and Outreach
Plymouth County & Le Mars
Area Chamber of Commerce

BUILDING ACCOUNTABILITY

The word accountability sometimes makes people run for the hills. If things turn out well, the employee is accountable, if things turn out poorly, the employee is not accountable. Holding people accountable is a process that will discuss in this program: setting expectations, gaining commitment to the expectation, taking ownership/responsibility to do what it take, giving feedback, and of course, accountability.

Working With You is Killing Me

A difficult person can really test your limits. However, in order for you (and the organization) to be successful, you need to learn how to more effectively communicate with those “problem” people. This program will explore the tools and techniques you can use to have those difficult discussions effectively and to enhance your relationships with even the most problematic employees.

ABOUT THE SPEAKER

KATHY FOUNDED PEOPLEWORKS, A SPEAKING, TRAINING, AND HUMAN RESOURCE CONSULTING BUSINESS IN 1998. PRIOR TO STARTING PEOPLEWORKS, SHE WAS A MEMBER OF THE GLOBAL HUMAN RESOURCES DEPARTMENT AT A LARGE FORTUNE 500 TECHNOLOGY COMPANY AS A MANAGEMENT DEVELOPMENT SPECIALIST. (HINT... THE COMPANY HAD COW SPOTTED BOXES.)



"Loved Kathy's enthusiasm! She makes class interesting and exciting and did a great job of keeping the group's attention. She uses *lots of "real world" examples* and gave us the "proper" responses as well as what really happens and how to handle that. Kathy provided us with good, practical information and suggestions that we can use. *She knows her stuff!*"

—Participant
Evaluation, Fox River
Mill

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Le Mars, Iowa



PeopleWorks Inc.